



MILAN

Soccer School



MILAN ACADEMY AUSTRALIA FOLLOWS A STRICT **NO REFUND POLICY** DUE TO ABSENCE & WEATHER.

ABSENCE

General illness

Family/educational holidays/school Camps

School commitments/ homework

Appointments e.g. dentist or doctor

Players being overstretched due to other engagements

Severe breach of code of conduct

WEATHER CANCELLATIONS

If you attend only once a week you are welcome to come on another day scheduled for your age group **IF** you send an sms to 0415 903249 anticipating your attendance.

If you already attend twice a week, Milan Academy will endeavour to offer another session but if you are unable to attend our make up session due to your commitments, then there is nothing that can be done. Instead, Milan Academy reserves the right to offer the opportunity to participate in one of our School Holiday Camps as a way to recuperate missed training due to weather cancellation.

CANCELLATION FEES FROM MILAN ACADEMY

Players and parents **MUST** inform Milan Academy in writing to the Business Manager rosie@acmilansoccerschool.com.au if a player is no longer continuing at the Academy explaining the reasons. A **4 week cancellation fee** will still be applied.

EXCEPTIONS

Refunds may be considered only in the following

Prolonged sports injury **sustained at Milan Academy Training** exceeding four consecutive weeks. Please send a letter to the Business Manager with all relevant documentation. All cases will be considered individually.